

# The KINROSS Golf Courses

## TERMS & CONDITIONS

### Payment

For security reasons, we no longer take credit/debit card details at the time an online booking is being made. Instead, you will receive a follow-up email from us providing details of the online booking you have made and giving payment instructions to enable the booking to be confirmed.

For bookings made more than 28 days in advance of the date of play, a non-refundable deposit of £10 per person will be required. In the case of bookings made less than 28 days in advance, we will normally ask for the green fees to be paid in full in order to confirm the booking.

Prepaid deposits and green fees are non-refundable after a 7-working day cooling off period following payment unless the agreed booking is unreasonably moved or cancelled by Kinross Golf Courses.

When you turn up to play, you can choose to pay any outstanding balance due by cash, cheque or credit/debit card. You should report to the Golf Professional's Shop to make the payment and confirm starting arrangements before beginning your round.

### Refunds

A full refund will be made if the booker cancels within the 7-working day cooling off period following payment of the prepaid deposit or green fee. Refunds will be made in sterling currency and Kinross Golf Courses has no control over exchange rates made by third parties and cannot be held liable for any difference in currency paid or received.

No refund will be paid after the 7-working day cooling off period unless Kinross Golf Courses cancel or unreasonably amends the booking, closes the courses or otherwise prevents the golfer from playing on the agreed date providing that the golfer meets all of the other Terms & Conditions required.

### Confirmed Tee Times

Acceptance of the booking by Kinross Golf Courses is subject to availability and a confirmed payment. Once payment is made, Kinross Golf Courses will send out a Booking Confirmation by email providing full details of the booking. A copy of the Booking Confirmation must be presented at the Golf Professional's Shop at time of play.

### Alterations to Bookings

Kinross Golf Courses retain the right to amend tee times slightly (by up to one hour) or indeed to request that the round booked is played on the alternative course. Such changes to bookings will be extremely rare and will be communicated in advance to the individuals who originally made the booking.

### Course Closures

If you are unable to play your round of golf due to the course being closed by us (e.g. bad weather), you will receive a full refund of any green fees paid or a green fee voucher to use on another day, subject to availability.

### Winter Rounds

The Winter period is regarded as play between 1<sup>st</sup> November and the last day in February - however, that may be adjusted. During this period mats are to be used by all golfers to protect the fairways during the non-growing season. Mats will be provided for your round. The courses may be shortened and/or adjusted in the order of play. If ground conditions merit it Winter greens will be used.

### Transferring Bookings

The booking is completely transferable. Therefore, should you be unable to make your tee time, you can offer the tee time to someone else such as a family member or friend.

### Handicaps

Handicap certificates are not required for general play but it is expected that players should adhere to good golfing etiquette and have the ability to play to a reasonable standard to ensure their enjoyment and that of other players on the course at the same time.

### Duration of Round

A round on either of our courses should be completed in a reasonable time depending on the conditions on that particular day. In the case of persistent slow play, the Course Rangers may ask you to pick up your ball and move to the next hole or, in severe cases, remove you from the course if you are deemed to be repeatedly delaying other golfers.

### Buggies

Personal buggy use is not permitted on either course. Buggy hire is subject to availability and should be confirmed at time of booking or at least 3 days in advance of date of play. Kinross Golf Courses reserves the right to cancel buggy hire if it is felt that the health and safety of the golfer will be affected or the course conditions are not suitable for buggy use.

### Alcohol

The consumption of alcohol is forbidden on the courses by local byelaw. The only exception to this is when a temporary license is obtained in advance for corporate days.

### Dress Code

We do not wish to impose specific dress guidelines on the courses but would anticipate that golfers are sensibly attired. In the Clubhouse, it is requested that the dress code is smart casual.

### Spikes

Metal or soft spikes are permitted - please take care as some areas of the course are slippery in damp conditions.

### VAT

Companies or organisations wishing to book on behalf of other parties may be liable to VAT.